

May 5, 2008



Customer Service Line Notice to Plumbers doing work in Ohio

The Public Utilities Commission of Ohio has given Columbia Gas of Ohio responsibility for the repair or replacement of customer service lines with hazardous leaks (case 07-478-GA-UNC), effective on the date of the order, April 9, 2008.

Accordingly, Columbia has begun repairing and/or replacing hazardous customer service line leaks throughout its service territory. Only Columbia or its agents are authorized to perform this work.

The PUCO's opinion and order does not change the responsibility for:

- Installation of new customer service lines.
- Relocation of the customer service line at the customer's request.
- Customer service line upgrades due to load increases (e.g. installation of a natural gas-fired generator).
- Customer service lines for those customers whose annual consumption exceeds 18,000Mcf.
- House lines.

In the cases listed above, the customer is responsible for the cost, and the work must be performed by a DOT Operator Qualified plumber (except for house lines).

NiSource Standards and Compliance