

BE SAFE! ALWAYS CALL 811 BEFORE YOU CLEAR A BLOCKED SEWER LINE

Columbia Gas
of Ohio



WHAT YOU NEED TO KNOW ABOUT CROSS BORES

Use caution when dealing with blocked sewer lines, as the blockage may be caused by another utility line that has been bored through the sewer line. This is known as a cross bore, and it can present a serious safety risk if the sewer line is damaged while being cleared.

A cross bore can go undetected for months or even years. Eventually, if a sewer backup develops (as material accumulates or as tree roots grow into sewer lines), a plumber or homeowner may attempt to clear the blockage, often with a mechanical rotary device. **This practice can damage the utility line and create an unsafe situation allowing natural gas to migrate into homes and buildings.**



ALWAYS CALL 811

Before attempting to clear a blocked sewer line, call 811 so that utility lines can be marked.

It's the best way to ensure that the sewer line is free of cross bores and to avoid a potentially unsafe situation.

SAFETY PROGRAM

Columbia Gas of Ohio has implemented a sewer line safety program to isolate and correct cross bore situations. Along with our contractor, we partner with local municipalities to inspect the sewer lines (sanitary and storm) and take any necessary action.

**IF YOU THINK YOU DETECT NATURAL GAS, LEAVE THE AREA IMMEDIATELY
AND CALL 911 AND COLUMBIA GAS OF OHIO AT 1-800-344-4077.**

FOR MORE INFORMATION PLEASE VISIT COLUMBIAGASOHIO.COM

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