

BILL CONCERNS?

WE'RE HERE TO HELP

If you're having trouble paying your bill because of COVID-19, we understand. And, we're here to help.

We are now offering flexible payment plans to help you get back on track.

Visit **ColumbiaGasOhio.com/Covid** to learn more about your options.



OPTIONS TO HELP



FLEXIBLE PAYMENT PLANS

We now have an easy online way to help choose a payment plan and spread your balance across multiple months.

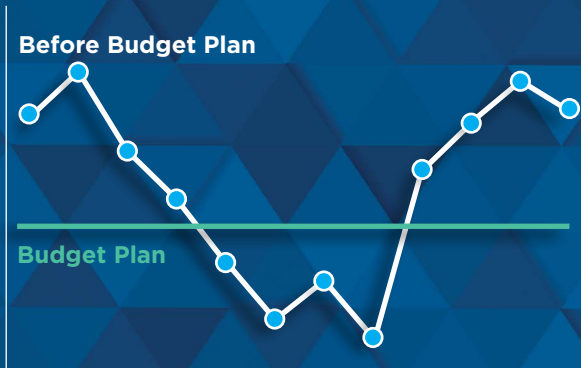


ASSISTANCE PROGRAMS

Find out if you may be eligible using our income-eligibility calculator or reach out to your local community action agency.

Learn more at
ColumbiaGasOhio.com/Covid

PREDICTABLE BILLS FOR UNPREDICTABLE TIMES



This chart is for illustration purposes only and represents a simulated Budget Plan bill payment plan. Your payments will vary based on actual usage.

ENROLL IN OUR BUDGET PLAN PAY THE SAME AMOUNT EACH MONTH

- ✓ Be prepared before the cold weather hits
- ✓ Balance seasonal highs and lows
- ✓ Know exactly how much you need to pay each month

TWO WAYS TO ENROLL

- 1. Online**
Enroll at ColumbiaGasOhio.com/Budget
- 2. Phone**
Call 1-800-344-4077