

your SERVICE

■ **NEVER QUESTION. CALL.** - If you even think you smell natural gas inside your home or business, take action. Evacuate. Call 911 and Columbia Gas at **1-800-344-4077**. Columbia Gas will send someone to check on the source of the odor **FREE OF CHARGE**, whether there is a leak or not.

■ **Contact 811 Before You Dig** or submit an online ticket at **Ohio811.org** at least two business days before you dig. It's the law!



Scan the QR codes to learn more about the articles

Contributing to Our Communities

We're focused on strengthening the communities where we live and work. Through volunteerism, we strive to make a difference and improve quality of life for our families, friends and neighbors. This year, Columbia team members from across the state rolled up their sleeves and got to work planting trees with the Toledo Mud Hens and City of Toledo, installing smoke detectors in central Ohio homes with the American Red Cross, providing safety demonstrations to enthusiastic students and so much more! To see what else our employees are doing to make a difference in Ohio communities, visit **ColumbiaGasOhio.com/columbia-cares**.

Time to Upgrade?



Making upgrades to your home or business this year? Find out how to add natural gas or get safety tips

for your project. Whether you're a residential property owner, builder, developer, contractor or plumber, you can learn more by visiting the Plumbing and Property Improvements section at **ColumbiaGasOhio.com/help/help-center**.



Volunteer of the Year



Columbia Gas of Ohio named Brandi Williams, Change Management Delivery Lead, as the 2024 Volunteer of the Year for her exceptional dedication to serving Ohioans. To learn more visit **ColumbiaGasOhio.com/2024-volunteer**.

Work Zone Safety



Warm weather means longer workdays for our field employees – often along roadways and high-

traffic areas. To keep our workers and Ohio motorists safe, we are encouraging everyone to stay alert when driving through active work zones. Learn more safe driving tips at **ColumbiaGasOhio.com/zone-awareness**.





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Planning a home improvement project? Let us help you find a contractor

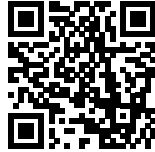
Summertime may have you thinking about your next home improvement project. The best way to stay safe is to ensure a qualified professional performs all work on the equipment inside your home and the natural gas lines that lead to it.

Visit **ColumbiaGasOhio.com/Contractors** to find a local Trade Ally Contractor or choose your own to inspect/install your appliances and/or gas lines. Be assured that you are following the right course to stay safe this summer by choosing to let a professional contractor help you with your next project.



Save Energy

Through our WarmChoice® program, we offer eligible customers a free home energy inspection, including a safety check of your natural gas appliances and energy-saving upgrades to keep your home comfortable year-round. Learn more at **ColumbiaGasOhio.com/WarmChoice**.



Start. Stop. Move.

Navigating a change has never been easier. Use our online START. STOP. MOVE. service to make a change 24/7. Whether you're starting a new service, moving a current service to a new address, or want to stop your service altogether, making a change is easy. Get started now on our new mobile app or online at **ColumbiaGasOhio.com/Start**.



Property Restoration

Do you have questions or concerns about Columbia Gas restoring your property after gas line work? Find need-to-know information and a contact form on our property restoration web page: **ColumbiaGasOhio.com/PropertyRestoration**. Visit our Property Restoration page and stay informed and connected during our restoration process.



- **Encroachments** within pipeline easements can be a safety hazard. It is important that property owners understand the significance of keeping these areas clear. Nothing should be placed within the limits of the easement area. Learn more at **ColumbiaGasOhio.com/Encroachments**.
- **Pipeline Reliability** - Each day, the underground network of over a million miles of pipeline safely and reliably carries natural gas from supply areas to customers' homes, businesses and factories across the country. The natural gas industry has a proven record of safety. The safe delivery of natural gas to the communities and customers we serve is not only our commitment, but also a core value. **ColumbiaGasOhio.com/PipelineSafety**.